

## INVESTOR GRIEVANCES ESCALATION MATRIX

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Mrs. Rosy Goyal	306 Ashok Bhawan, 93 Nehru Place, New Delhi – 110019	+91-11-41046861	<a href="mailto:info@rajsonssecurities.com">info@rajsonssecurities.com</a>	9 AM to 5 PM (Mon to Fri)
Head of Customer Care	Ms. Payal Bhardwaj	306 Ashok Bhawan, 93 Nehru Place, New Delhi – 110019	+91-11-41046861	<a href="mailto:lgrc@rajsonssecurities.com">lgrc@rajsonssecurities.com</a>	9 AM to 5 PM (Mon to Fri)
Compliance Office	Mr. Kamal Goyal	306 Ashok Bhawan, 93 Nehru Place, New Delhi – 110019	+91-9811098315	<a href="mailto:compliance@rajsonssecurities.com">compliance@rajsonssecurities.com</a>	9 AM to 5 PM (Mon to Fri)
CEO	Mr. Karan Goyal	306 Ashok Bhawan, 93 Nehru Place, New Delhi – 110019	+91-9999400520	<a href="mailto:rajsons_securities@rediffmail.com">rajsons_securities@rediffmail.com</a>	9 AM to 5 PM (Mon to Fri)

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI at <https://scores.gov.in/scores/Welcome.html>

or NSE Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>

or BSE Exchange at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.